



iWorld Australia Pty Ltd  
 99 Levanswell Rd, Moorabbin, Vic 3189  
 Ph: 03 9532 5052 Fax: 03 9553 7240  
 ABN:- 33120921557

Date:- \_\_\_\_\_

**RMA Form - Return Request Form.**

Company Name:- \_\_\_\_\_

Address:- \_\_\_\_\_ Postcode:- \_\_\_\_\_

Contact Name:- \_\_\_\_\_

Phone:- \_\_\_\_\_ Fax:- \_\_\_\_\_

Email:- \_\_\_\_\_

**RMA Number:-** \_\_\_\_\_  
*(To be issued by iWorld)*

Product Information				
Part Number	QTY	Invoice#	Date Sold to Customer	Description of Fault

**PLEASE FAX THIS FORM AND YOUR CUSTOMERS RECEIPT TO IWORLD AUSTRALIA RMA DEPT  
 (03) 9553 7240 - PLEASE DO NOT RETURN GOODS WITHOUT A COMPLETED RMA FORM, AN RMA  
 NUMBER WILL BE ISSUED TO YOU AFTER YOU COMPLETE THIS FORM  
 \*\*\*PLEASE NOTE : - ANY RETURNES SENT TO IWORLD WITHOUT AN RMA NUMBER WILL BE REJECTED\*\*\***

**Send All returns to:-**  
**iWorld Australia, 99 Levanswell Rd, Moorabbin, Vic 3189**  
**Phone:- (03) 9532 5052 Fax:- (03) 9553 7240**  
**Email:- support@iworldaustralia.com.au**

**PLEASE NOTE : TERMS & CONDITIONS**

1. All return must be accompanied with an RMA#, to be issued prior to the return.
2. RMA's will not be valid if not returned within 21 days
3. A new RMA must be re-issued to return goods after the expiry date.
4. Non defective returns will incur a 20% restocking fee.
5. All products returned for credit must be in original packaging and sellable condition.
6. All products must be returned with all original accessories.
7. A credit will not be issued until the goods have been returned and inspected.