



iWorld Australia Pty Ltd
 2 Bricker St Cheltenham, Vic 3182
 Ph: 03 9532 5052 Fax: 03 9553 7204
 ABN:- 33120921557

Date:- _____

RMA Form - Return Request Form.

Company Name:- _____

Address:- _____ Postcode:- _____

Contact:- _____

Phone:- _____ Fax:- _____

Email:- _____

RMA Number:- _____

Product Information

Part (s) Number _____

Serial Number _____

Date received into store _____
 and invoice number _____

Date sold to customer _____
 and please supply a copy of the receipt

Description

- 1. Please give detailed description of faulty product.
- 2. Please note any damage to the item in detail

**PLEASE FAX THIS FORM AND YOUR CUSTOMERS RECEIPT TO IWORLD AUSTRALIA RMA DEPT
 (03) 9553 7240 - PLEASE DO NOT RETURN GOODS WITHOUT A COMPLETED RMA FORM, AN RMA
 NUMBER WILL BE ISSUED TO YOU AFTER YOU COMPLETE THIS FORM**

**Send All returns to:-
 iWorld Australia, 2 Bricker Street, Cheltenham Vic 3192
 Phone:- (03) 9532 5052 Fax:- (03) 9553 7240
 Email:- support@iworldaustralia.com.au**

PLEASE NOTE : TERMS & CONDITIONS

- 1. All return must be accompanied with an RMA#, to be issued prior to the return.
- 2. RMA's will not be valid if not returned within 21 days
- 3. A new RMA must be re-issued to return goods after the expiry date.
- 4. Non defective returns will incur a 20% restocking fee.
- 5. All products returned for credit must be in original packaging and sellable condition.
- 6. All products must be returned with all original accessories.
- 7. A credit will not be issued until the goods have been returned and inspected.